

# Enterprise Class Telephony For a Small Monthly Rental



## Outsourced Telephony Services for Asia Based Businesses

CloudPBX is a fully featured, hosted IP-PBX service leveraging best-of-breed Linux virtualisation and IP-PBX switching technologies. CloudPBX is based on the powerful **Asterisk IP-PBX** switching software. The CloudPBX feature set combined with its low cost of ownership makes for a superior business telecom solution compared to traditional premise-based PBX systems using older TDM technology.



Our **CloudPBX Base Service** is offered as 10 or 30+ extension bundles. The Base service includes all the functionality required to operate your business including voicemail, music on-hold, and call transfers to name a few, and requires connections to IP desk phones.

Our **CloudPBX Extended Service** includes web browser access to call history and call recordings if enabled. Ideal for managing and supervising sales teams.

In addition, Cloud Solutions offers **virtual phone numbers** from over 50 countries and low cost long-distance calling over premium SIP Trunks. SIP Trunks for local PSTN connections available in Hong Kong, Singapore, Malaysia, Thailand and Japan.

### CloudPBX Benefits Include:

- Remote workers and branch offices can connect to a single telephone system so all calls become internal
- Works with smart phones such as iPhone and Android via WiFi and 3G/4G mobile networks
- Offers business disaster recovery when the PBX is hosted outside of your office
- Virtual numbers from Singapore, Hong Kong, Beijing, Malaysia etc can be connected for incoming calls
- Low cost long distance calls to many countries from less than US\$0.02 cents per minute
- HD Voice supported providing crystal clear voice quality, far superior to traditional telephone systems

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Moreover, because your CloudPBX is hosted in the cloud, you no longer have to buy or maintain any physical telephony hardware or hire an IT person to administer it. Just plug your configured IP phones into your network and start answering customer calls. It is that simple! We ship your IP phones directly to your office and can provide configuration services.

**Number Porting Services.** For Japan and Singapore number porting services are available allowing you to retain your current numbers. For all other countries permanent forwarding of your current numbers to the CloudPBX will allow you to continue to receive calls on your existing numbers.

**CloudPBX Base 10** includes up to 10 extensions and up to 4 SIP trunk connections. This is suitable for most small businesses. Prices in HK\$.

Base Features: Price \$787 per month plus one off \$2,340 setup fee.

- up to 10 extensions and up to 4 SIP Trunks
- Voicemail per extension plus messages sent to user's email
- Conference or meeting room up to 5 people
- Ring Groups, Call Pickup and Dial-in access to place calls via the office
- Music on hold, Call Transfers (internally and externally)
- Hot Desking and Time Conditions
- Global and user quick dial directory
- Global access to your IP-PBX system
- Support for your existing number(s)
- Web interface for voicemail and call forwarding management
- No contract, just month by month
- HD Voice support with Codec G729, ulaw, alaw, G723, GSM support
- Technical support included, user guides included, daily backups provided

Add-on Options Include:

- Skype Connect for Business (counts as one Trunk)
- Additional extensions add \$77 pm each, trunks add \$78 pm each
- IVR add \$195 pm, Fax add \$390 pm per number, Call recording \$39 pm per extension
- IVR customisation, e.g. Press 1 for Sales - request quote
- Multi incoming number management including whispered announcements - request quote

## **Mid-Sized Business CloudPBX Base 30**

Includes up to 30 extensions, 8 trunks and 10 concurrent calls for HK\$2,340 per month. One off setup fee is HK\$4,640. Additional extensions and trunks can be purchased at the above rates.

***IP desktop phones not included but can be supplied. We recommend Yealink.***

## **CloudPBX - Extended 10 and Extended 30**

CloudPBX Extended includes access to a web interface which provides for online management of calls and remote access via Web RTC technology. Add 50% to the price of your base system as well as a one-time set up fee equivalent to the Base system set up fee.